

Operations Report

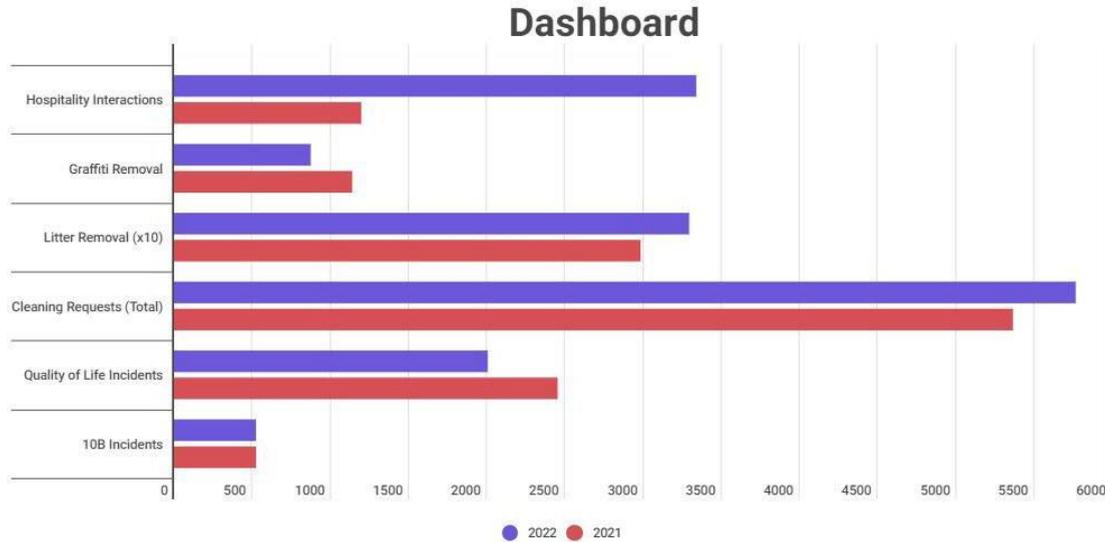
Union Square Alliance

December 2022

**UNION
SQUARE**
ALLIANCE

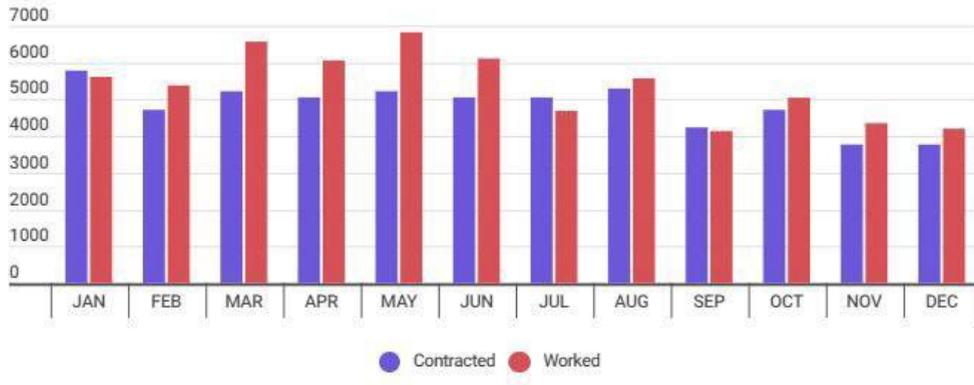


Charted Statistics & Overview

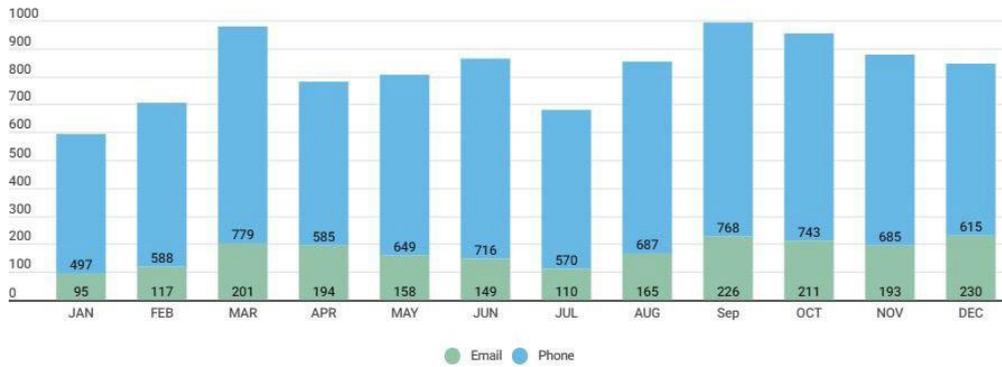


2021	2022	Overview
1,196	3,339	Hospitality Interactions: Increase by 179%. This increase is due to more visitors in the district for the holiday shopping and events.
1,141	877	Graffiti Removal: Decreased by -23%. The higher foot traffic in the district discouraged vandalism.
29,825	32,950	Litter Removal Total (x10): Increased by 10%. The increase in foot traffic caused an increase in litter.
5,364	5,768	Cleaning Requests: Increased by 8%. This saw a slight increase as conditions in the district stayed steady even with increase in pedestrians.
2,453	2,004	Quality of Life Calls: Decreased by -18%. This decrease may be due to the police presence in the district which has helped encourage the unsheltered to venture to other areas.
0	504	10B Incidents: Increased by 504%. We had no 10B staffing in December 2021.

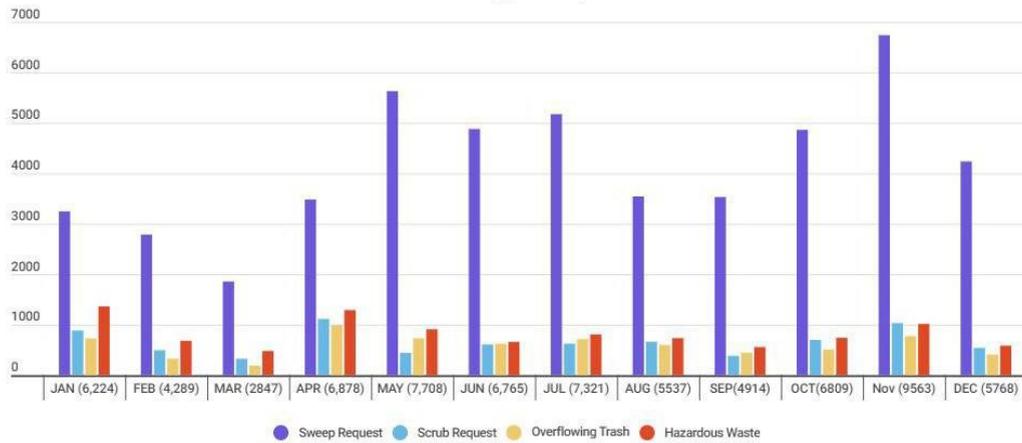
Contracted Hours vs Worked Hours



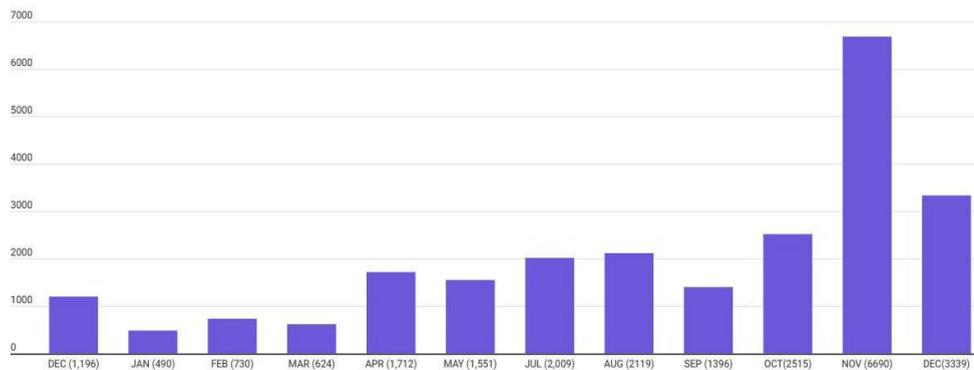
Calls for Service by Type

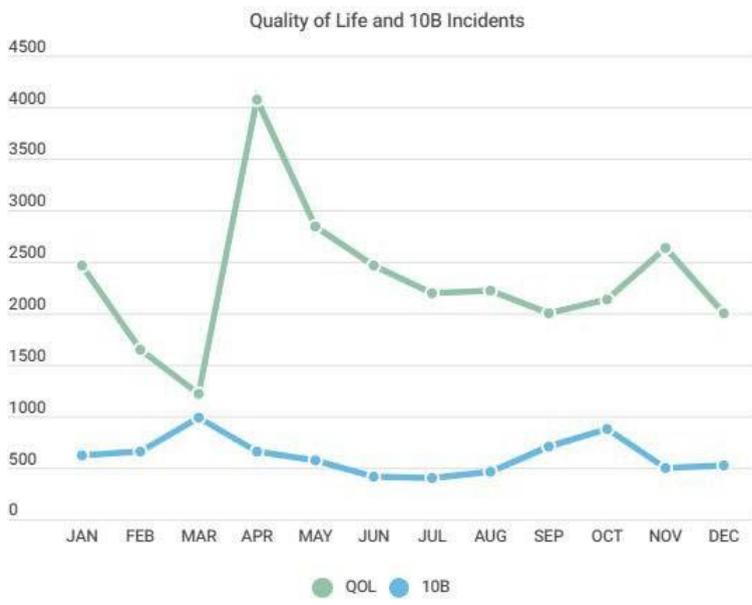
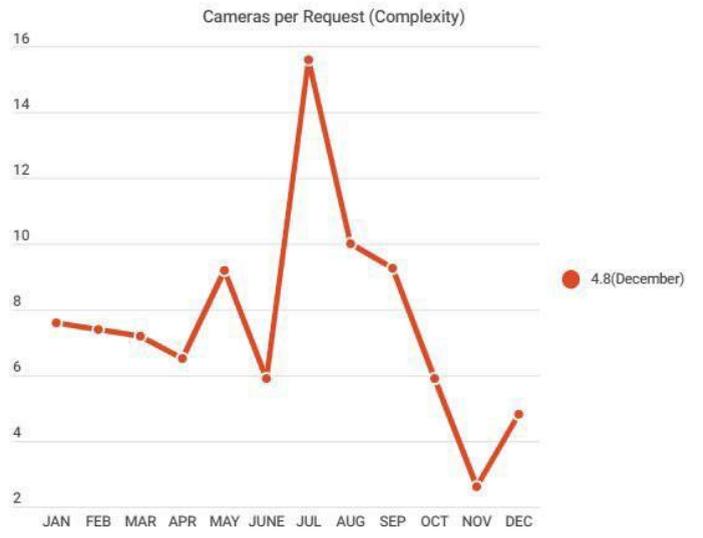
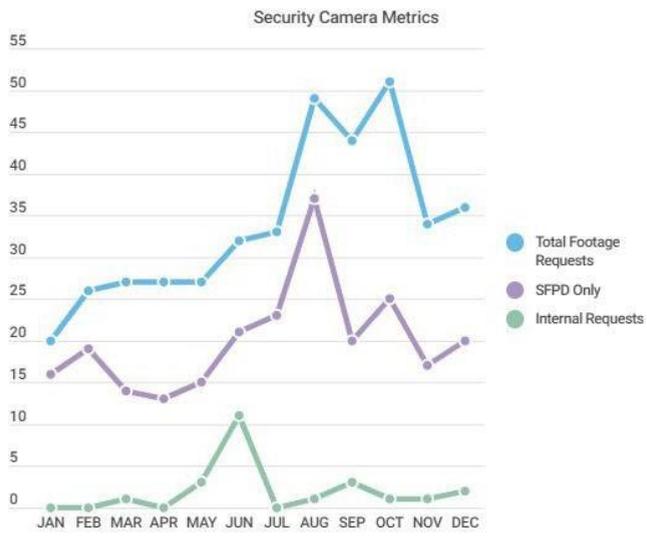
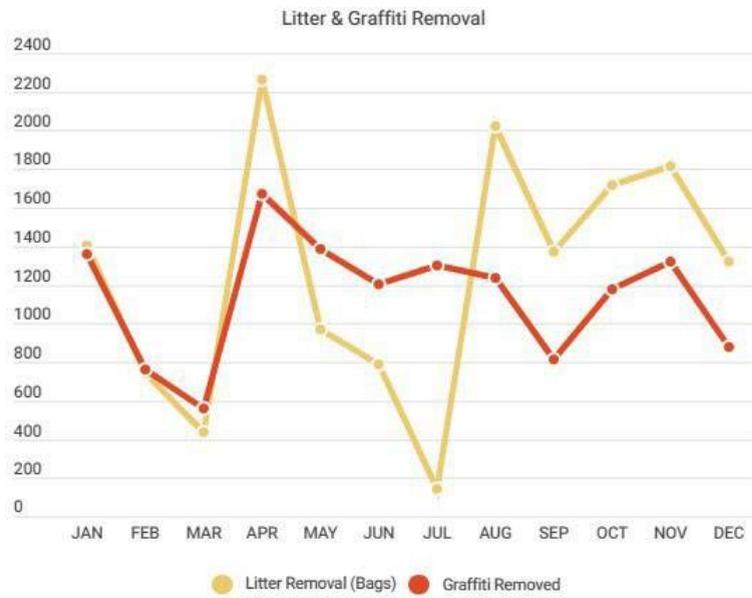


Cleaning Requests



Directions - Total





Statistics and Data

Past 12 months	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Totals
Directions - Cleaning Ambassadors	797	816	360	1,097	920	812	1,045	1,203	669	1763	4,456	2120	16058
Directions - Hospitality Ambassadors	347	221	263	596	502	538	727	702	658	694	1,836	745	7,829
Directions - Safety Ambassadors	52	21	1	19	129	165	237	214	69	58	398	474	1,837
Drunk and Disorderly	323	386	178	255	358	382	334	270	232	262	285	178	3,443
Graffiti Removed - Total	1,141	1,361	557	1,672	1,386	1,202	1,299	1,237	816	1,176	1,323	877	14,047
Hazardous Waste Clean-up (human)	1,104	1,364	478	1,289	908	657	808	734	557	739	1,015	584	10,237
Illegal Vending - Observed	254	258	118	255	159	1	97	71	61	78	132	328	1,812
Litter/Debris/Leaf Number of Bags	1,193	1,408	436	2,266	966	786	140	2,024	1,374	1,716	1,817	1,318	15,444
Litter/Debris/Leaf Weight in pounds	29,825	35,200	10,900	28,325	24,150	19,650	3,500	50,600	34,350	42,900	45,425	32,950	357,775
Mentally Disturbed	365	382	169	581	498	394	375	337	353	277	293	206	4,230
Noise Complaints (Amplified Sound)	14	1	0	12	13	14	10	113	107	93	78	55	510
Overflowing Trashcans Leveled	556	728	188	992	729	621	714	599	442	508	775	408	7,260
Panhandling - Aggressive	216	245	69	666	319	255	259	259	205	179	204	119	2,995
Safety Escorts	42	23	20	33	27	37	52	59	38	27	50	12	420
Safety Hazards - Needles	395	488	143	997	440	37	415	600	429	541	737	455	5,677
Scrub Requests	596	884	325	1,114	747	607	623	661	383	698	1,032	539	8,209
Sit/Lie/Sleep Non-Comply, Police Notified	234	267	154	679	354	314	256	234	227	339	447	319	3,824
Sit/Lie/Sleep; Comply	626	522	303	1,295	757	722	466	589	512	632	942	583	7,949
Sweep Requests	3,108	3,248	1,856	3,483	5,631	4,880	5,176	3543	3,532	4,864	6,741	4237	50,299
Trespass/25 MPC	421	403	232	328	381	376	403	352	306	272	256	216	3,946

Ambassador of the Month

We are excited to honor Cleaning Ambassador Justin Garcia as Ambassador of the Month for December 2022. Justin joined the BBB team last December and has consistently volunteered to help in any way he can. By assisting his team in so many different aspects, he has developed a varied skillset. He has the capability to assist with painting, repairing Big Belly units and even filling in as a backup team lead. Thank you, Justin, for always bringing a smile to work and being so willing to help the team make an impact in the Union Square district.



Gavin Newsome Sighting

Hospitality Ambassador, Monroe Quarles, ran into a familiar face during Christmas Week. While passing through Maiden Lane, Monroe immediately recognized Governor Newsome and introduced himself. Mr. Newsome thanked Monroe for his service to the district and complimented the entire Alliance Ambassador Team for keeping Downtown San Francisco clean, safe, and hospitable.





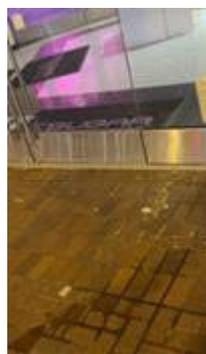
Legion Corporation Overnight Security Patrol

Narrative summary

Coming into the month of December and the holiday season, Legion Security anticipated heavy foot traffic in the district. Our team members focused on keeping sidewalks and commercial storefronts clear of nefarious activity. Our team of guards made themselves available to assist shoppers by providing directions and answering questions. Customer service is one of the many benefits Legion team members provide while serving the community. In addition to doing our part to make the area feel safer for all, we continued to be on the lookout for issues such as illegal dumping, vandalism, and other quality of life issues that commonly occur within the district's borders. Legion Security Officers take great pride in their work and look forward to continuing to serve all members of the Union Square District.

Monthly Highlight

On December 29th at approximately 1:40PM an adult male approached a vendor's booth in the Holiday Market and grabbed jewelry and headed toward the BART station. Security officer Willis observed this activity and followed the suspect. After going into the BART station, the subject attempted to come back into the plaza to steal again. Officer Willis attempted to deter him; however, the subject became aggressive. The guard instructed the subject to stand back multiple times, however, the subject charged at the guard. Officer Willis was forced to deploy his OC spray. The suspect then fled into the BART terminal and was not seen again.



Trespassing Advisement Before & After

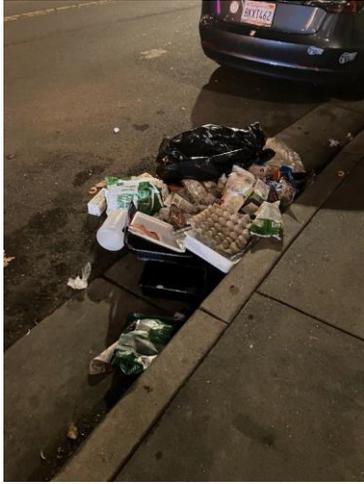


Legion Corporation Overnight Security Patrol

2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Aggressive Panhandling	0	8	8	10	1	2	3	5	0	35	90	149	311
Assault	0	0	0	0	0	2	0	0	0	0	7	22	31
Burglary	0	0	0	0	0	0	0	1	0	1	0	0	2
DUI	0	0	0	0	0	0	0	0	0	0	0	0	0
Human Trafficking	0	0	0	0	0	0	0	0	0	0	0	0	0
Illegal Dumping	5	27	10	14	16	13	29	51	18	58	86	30	357
Indecent Exposure	4	19	14	11	24	6	10	20	13	37	57	64	280
Mentally Disturbed	30	40	31	38	27	25	33	7	58	73	101	121	584
Narcotic Use	30	46	30	17	16	9	18	30	36	90	154	182	658
Noise Violation / Disturbing the Peace	10	30	15	8	4	8	8	10	2	26	48	21	190
Open Container	2	11	9	11	1	4	10	4	7	21	105	126	311
Property Damage	0	8	0	3	1	2	2	2	1	23	43	21	106
Public Intoxication	0	31	6	17	11	4	22	18	14	47	76	38	284
Selling w/o Permit	14	3	1	0	0	0	0	5	1	19	20	13	76
Shop Lifting	0	0	0	0	0	0	0	1	0	0	0	1	2
Sit/Lie Violation	75	149	391	386	377	465	441	309	237	201	201	278	3510
Theft	0	0	0	0	0	0	0	1	0	2	0	0	3
Threats	0	0	0	0	0	1	3	0	1	1	16	8	30
Traffic or Parking Violations	0	0	0	0	0	0	0	0	0	0	0	0	0
Trespassing	310	308	247	237	146	189	174	164	116	151	177	184	2403
Vandalism	5	5	1	0	0	0	0	3	8	28	36	18	104
Miscellaneous (Passing Calls)	1638	2804	2995	2544	2713	2241	1730	1554	1581	2023	2119	2557	26,999
Totals:	2123	3489	3758	3296	3337	3171	2483	2185	2093	2836	3337	3833	35,941

Before and After Photos

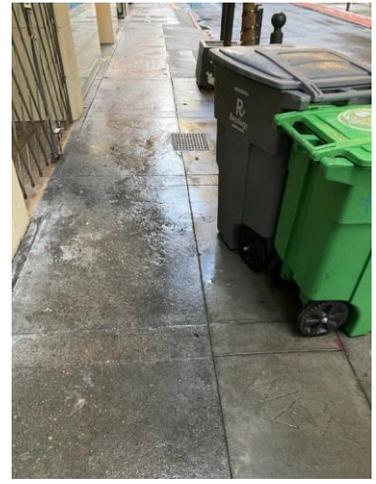
Before



After



Cyril Magnin Street



Maiden Lane



Geary Street