

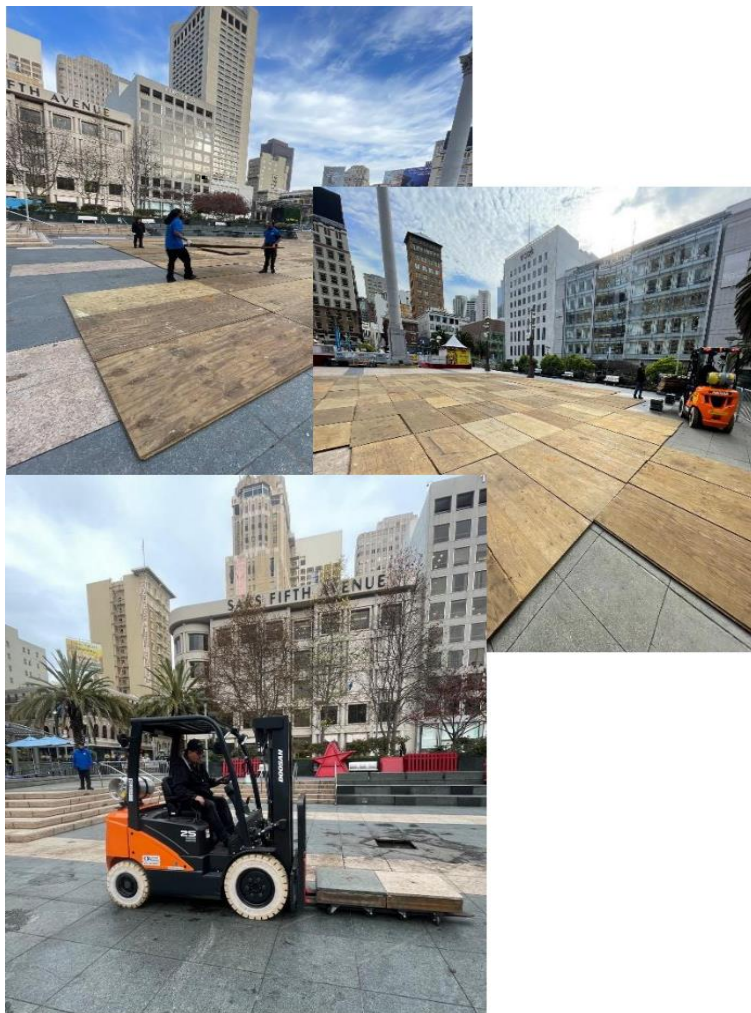
Operations Report

January 2024

**UNION
SQUARE**
ALLIANCE



News & Updates



Christmas Tree & Ice Rink Removal

In the heart of their district, the Union Square Alliance Ambassador Team, led by our Operations Supervisor Raven Anderson, gathered to remove the Christmas tree and Ice rink in Union Square Park, marking the end of winter festivities. They skillfully coordinated logistics and communication, embodying unity, and collaboration. The Ambassador Team ensured the area was left clean and ready for the next season. Through their efforts, the team promoted inclusivity, respect for tradition, and a commitment to community well-being.

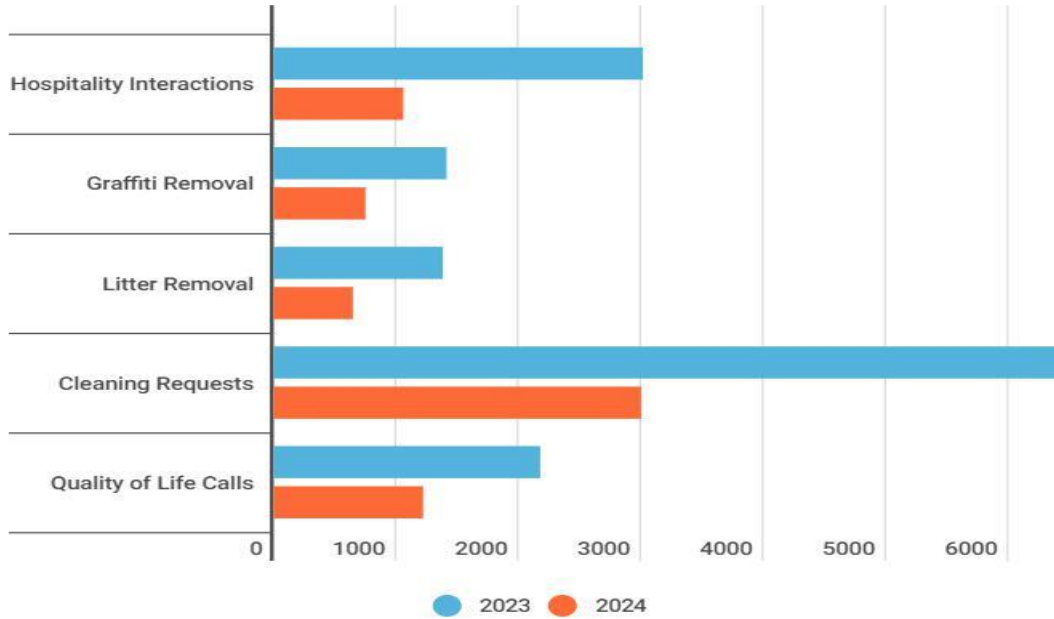
February Events

February 24, 2024 – Chinese New Year Parade



Statistics

February 2024 Statistics

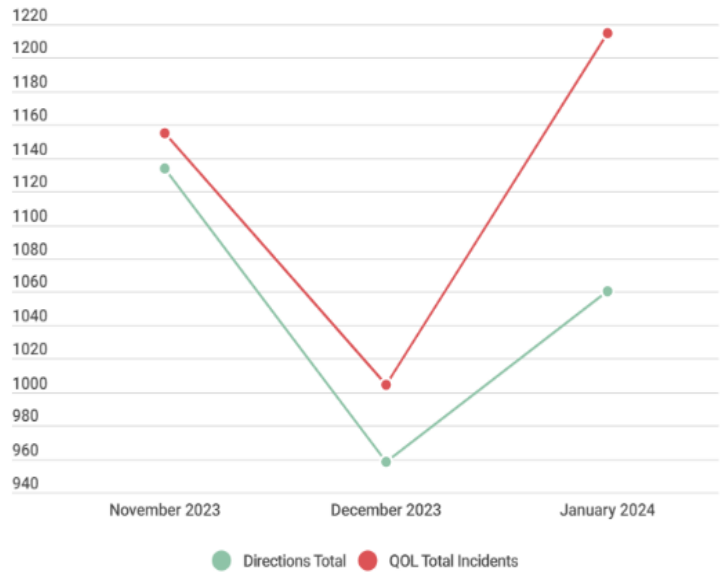


*** Inconsistencies in statistics may arise from software changes rather than gaps in service provision

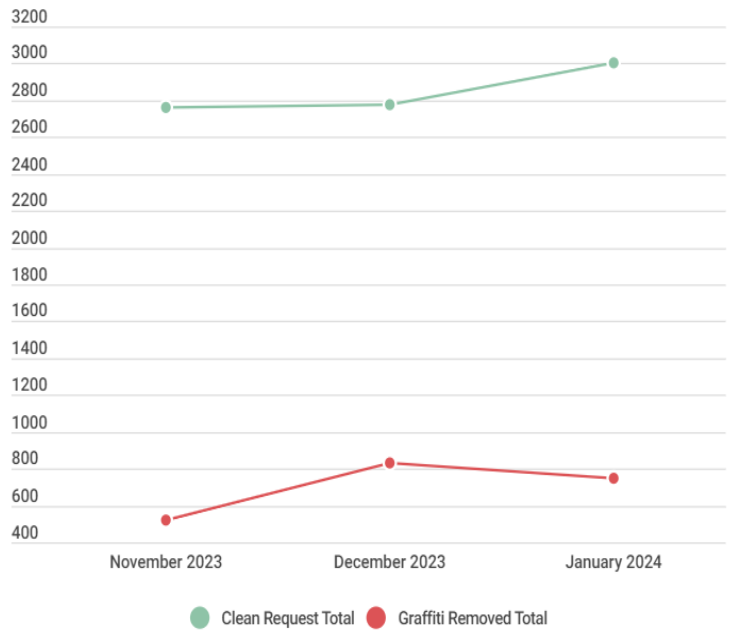
Overview	2023	2024
Hospitality Interactions	3017	1060
Graffiti Removal	1418	751
Litter Removal	1379	654
Cleaning Requests	6424	3004
Quality of Life Calls	2182	1215

Service Provided	November 2023	December 2023	January 2024
Directions- Cleaning	808	757	834
Directions- Hospitality	326	199	223
Directions Safety	0	2	3
Drunk and Disorderly	118	134	151
Graffiti removed-Total	522	828	751
Haz Waste Clean-up	928	575	502
Illegal Vending	22	24	20
Liter Bags	745	745	654
Litter Weight	18625	18625	16350
Mentally Disturbed	180	162	199
Noise Complaints	59	62	65
Overflowing Trash	306	331	726
Panhandle-Aggressive	85	74	69
Safety Escorts	13	19	15
Safety Hazard-Needle	288	195	236
Scrub	478	363	433
Sit Lie-Non Comply	277	217	175
Sit Lie-Comply	255	282	333
Sweep Request	1051	1476	1917
Trespass	159	188	207
Directions Total	1134	958	1060
QOL Total Incidents	1155	1004	1215
Clean Request Total	2763	2779	3004
Graffiti Removed Total	522	828	751

Directions and QOL - Total



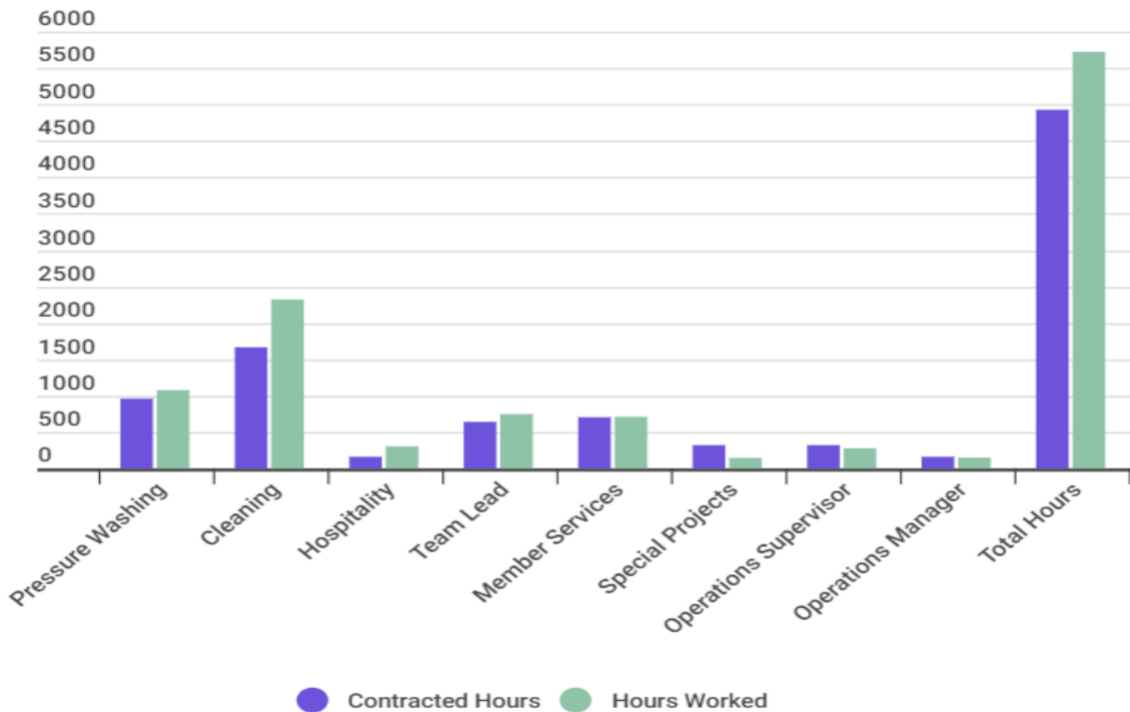
Clean Request and Graffiti Abatement - Total



Staffing

January			
	Contracted Hours	Hours Worked	Variance
Pressure Washing	960	1076	12.08%
Cleaning	1664	2320	39.42%
Hospitality	160	303	89.37%
Team Lead	640	747	16.71%
Member Services	704	709	0.01%
Special Projects	320	145	54.68%
Operations Supervisor	320	276	13.75%
Operations Manager	160	148	7.5%
Total	4928	5724	16.15%

January 2024 Staffing - Contractual vs Actual



Highlights



Start the New Year off in your swimsuit...on the ice...in the middle on Union Square! As a nod to the popular Canadian tradition, this version of “taking the plunge” invites skaters to wear their wildest and most inventive beach attire, in hopes of walking away with cool prizes, awarded on theme, originality, and overall appearance.



The Holiday Ice Rink in Union Square presented celebrates more than a decade of outdoor ice skating by throwing it back to the musical hits of everyone’s favorite decade—the ‘80s—at “Flashback Fridays.” On the second Friday of each month, these special sessions feature **80s+@103.7** personalities on-hand spinning hits by Duran Duran, Pat Benatar, Madonna, Lionel Richie, and more! Skaters are encouraged to don their favorite legwarmers and unitard, and come party at this totally tubular event!

Ambassador of the Month

Anthony Wesley II

We are honored to award Mr. Anthony Wesley with Ambassador of the Month for January 2024. Anthony joined our overnight pressure washers in January of 2021. He has been a consistent and valuable part of our pressure washing team for three years. Anthony recently moved to our daytime pressure washing program and often takes on extra tasks in addition to his regularly scheduled tasks. He is willing to help and mentor new ambassadors who need guidance, support, and training. Thank you, Anthony, keep up the great work!



Before and After Photos

Before



*Post Street
Illegal Dumping*

After

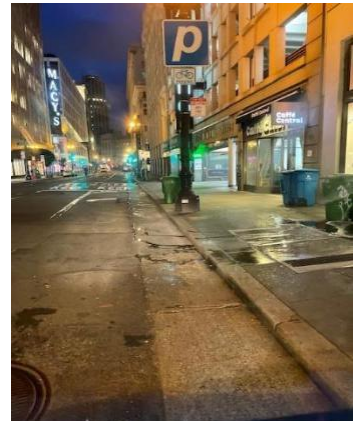




*Geary Street
Clearing and Cleaning*



*Ellis Street
Illegal Dumping*



*Powell Street Station
Graffiti Removal*





Monthly Highlight:

On January 4th, at approximately 5:43 pm while on foot patrol, Legion Site Supervisor Stone and Security Officer Mirzai arrived at "Loro Piana" at 233 Geary Street where they found a Hispanic male in his mid 50's, with a beard, and grayish black hair, wearing blue jeans, laid unconscious on the ground. They attempted to wake him but he was non-responsive. They contacted emergency services via 911 (Operator 68.) SFFD Ambulance #84 arrived and took control of the scene.





2023 / 2024	December	January
Aggressive Panhandling	0	0
Assault	1	1
Burglary	5	8
DUI	0	0
Human Trafficking	0	
Illegal Dumping	104	60
Indecent Exposure	11	27
Mentally Disturbed	3	16
Narcotic Use	56	51
Noise Violation		
Disturbing the Peace	20	23
Open Container	5	4
Property Damage	9	9
Public Intoxication	0	17
Selling w/o Permit	0	0
Shoplifting	0	0
Sit/Lie Violation	0	0
Theft	1	1
Threats	0	0
Traffic or Parking Violation	0	0
Trespassing	504	515
Vandalism	24	20
Miscellaneous (Passing Calls)	1,995	1,575
Dispatches	626	601
Hospitality Encounters	35	28
Totals:	2,656	2,204