

# Operations Report

*February 2024*

**UNION  
SQUARE**  
ALLIANCE



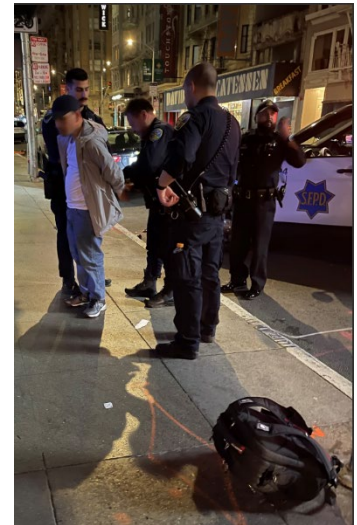
## News & Updates

### **Using Public Realm Camera System, Block By Block and Legion Security, Collaborate with SF Police to Apprehend Serial Arsonist in Downtown San Francisco.**

On February 24, 2024, Block By Block Member Services Rep, Owen Bruce, received a report of a trash can fire at Stockton & O'Farrell Streets around 2:00 AM. Bruce accessed surveillance footage, identifying the suspect and realizing he was also responsible for multiple similar incidents. A photo was sent to Legion Security, who quickly located the suspect at Ellis & Cyril Magnin Streets.

With Legion Security maintaining visual contact, emergency services were notified. Bruce relayed the suspect's movements to SFPD's Central Station command van. Legion Security Guard Steven Cabezas safely monitored him on foot, ultimately leading to his arrest near the Curran Theatre.

The suspect, suspected of at least nine trash can fires in the Union Square area over two days, was swiftly apprehended, highlighting the effectiveness of community collaboration in ensuring public safety. Residents and business owners in the district can breathe a sigh of relief, hopeful for a reduction in such destructive incidents in the future.



## March Events

**March 9, 2024 – Tulip Festival**

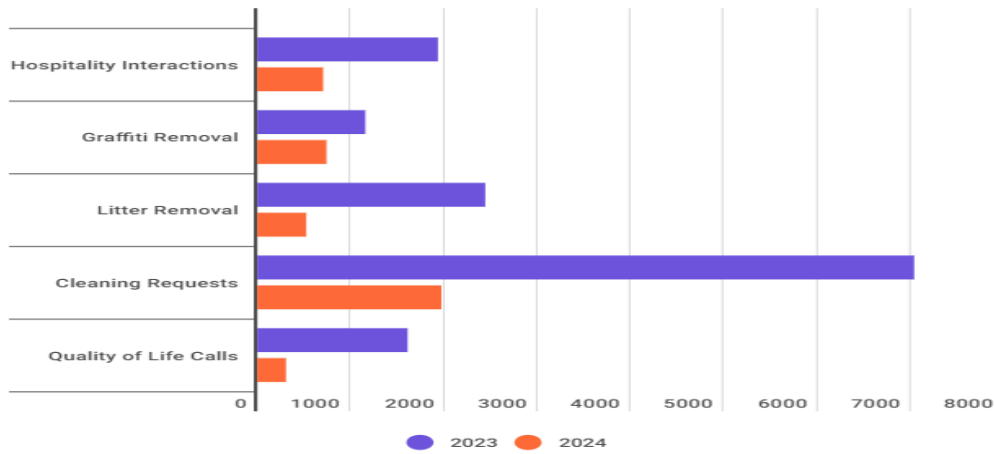
**March 23, 2024 – Bloom Launch**

**March 25-28, 2024 – Block By Block Connect & Share Conference**



# Statistics

## February 2024 Statistics



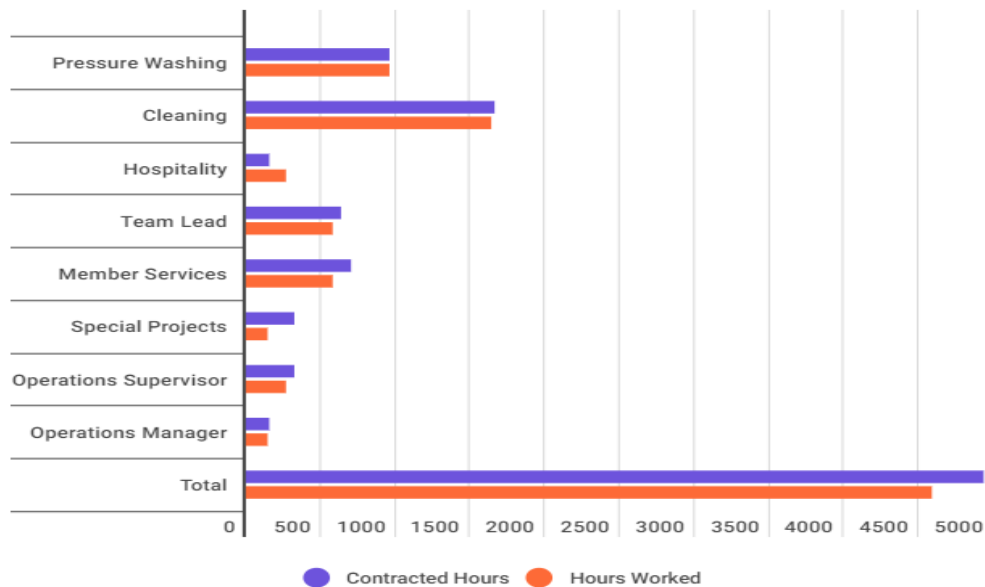
| Overview                 | 2023 | 2024 |
|--------------------------|------|------|
| Hospitality Interactions | 1932 | 703  |
| Graffiti Removal         | 1166 | 751  |
| Litter Removal           | 2442 | 527  |
| Cleaning Requests        | 7046 | 1966 |
| Quality of Life Calls    | 1610 | 311  |



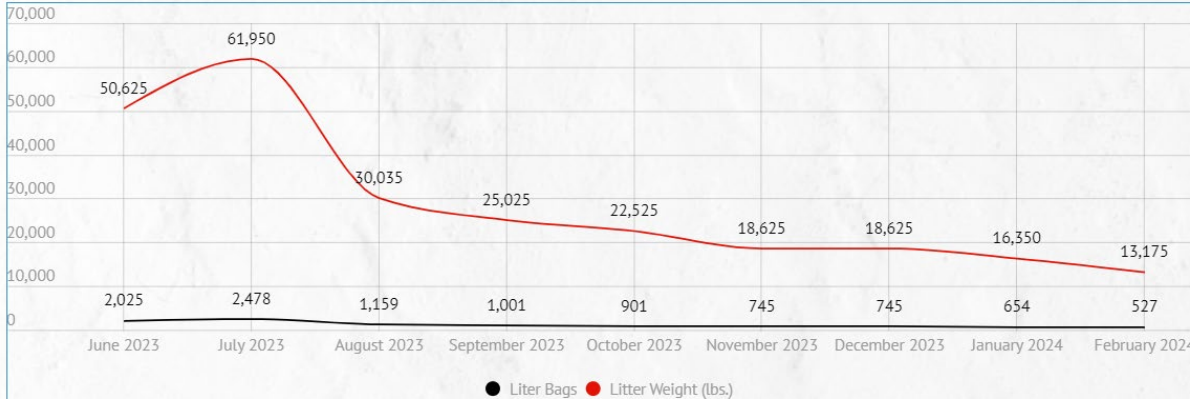
# Staffing

| February              |                  |              |               |
|-----------------------|------------------|--------------|---------------|
|                       | Contracted Hours | Hours Worked | Variance      |
| Pressure Washing      | 960              | 960          | 0.00%         |
| Cleaning              | 1664             | 1645         | -1.14%        |
| Hospitality           | 160              | 265          | 65.63%        |
| Team Lead             | 640              | 578          | -9.69%        |
| Member Services       | 704              | 576          | -18.18%       |
| Special Projects      | 320              | 142          | -55.63%       |
| Operations Supervisor | 320              | 272          | -15.00%       |
| Operations Manager    | 160              | 145          | -9.38%        |
| <b>Total</b>          | <b>4928</b>      | <b>4583</b>  | <b>-7.00%</b> |

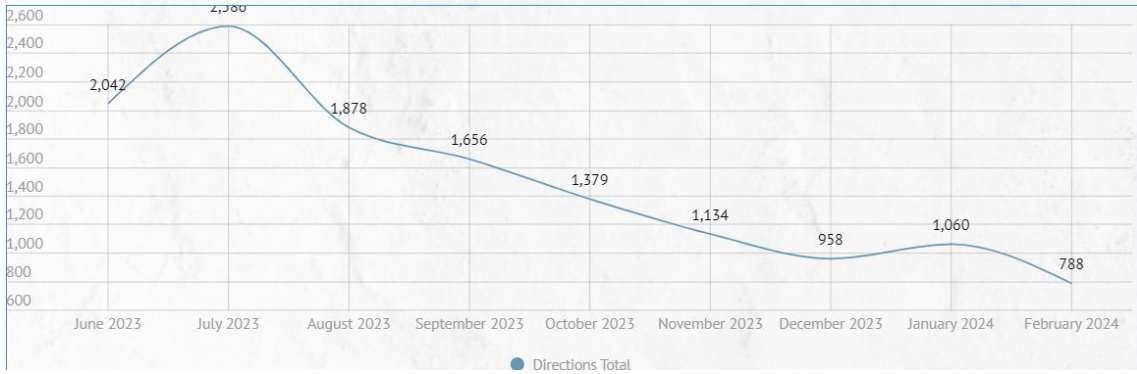
## February 2024 Staffing Hours



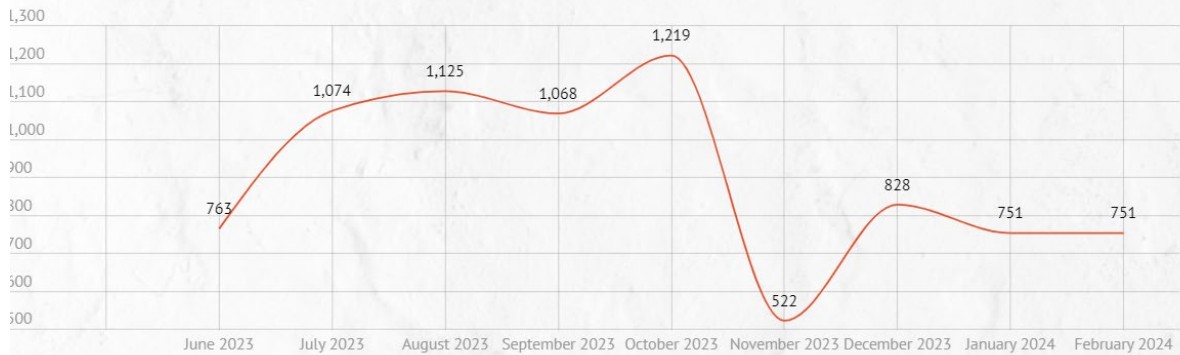
## Litter Removal



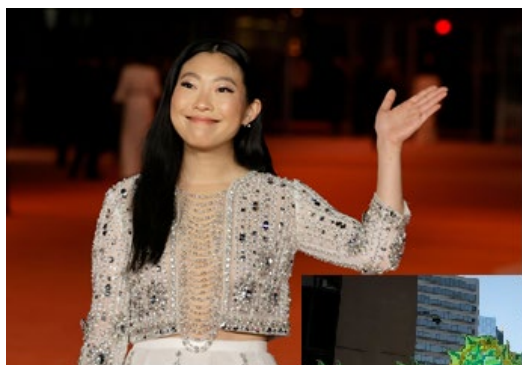
## Directions Provided



## Graffiti Removal



## Highlights



### **Akwafina and the dragon:**

### **Biggest New Year Parade blowout ever**



With an A-list grand marshal—Akwafina!—sold-out crowds and a brand new dragon, San Francisco threw everything in its arsenal at this year’s Chinese New Year Festival and Parade. The largest Lunar New Year parade outside of Asia, the celebration snaked its way through downtown and Union Square in an event that San Francisco officials rejoiced the parade remained festive and peaceful.

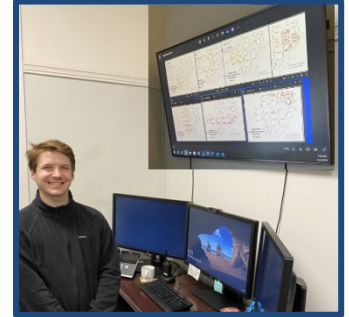
The Year of the Dragon symbolizes good fortune—and it feels fitting and needed in Union Square. For the festival’s organizers, it felt appropriate to bring out a new dragon, which has a green body, in the Year of the Dragon. “The green of the Wood Dragon symbolizes new growth and a new beginning,” said Harlan Wong, the parade’s organizer.

Organizer Harlan Wong understands the positive association with the Year of the Dragon as relevant to more than only the local community. “It’s also hopefully a new beginning for the city, the country and the world,” he said.



## Ambassador of the Month \*Owen Bruce

Mr. Bruce has been a Representative in the Member Services Department for approximately 18 months. Anyone will tell you that Owen is passionate and highly motivated. His dedication to learning and striving forward are unmatched. As we hope you read earlier, Owen's motivation and determination were key components in the apprehension of the serial arsonist. Thank You Owen!



## Before and After Photos





## **February Narrative Summary:**

Persistent rain significantly reduced encampments in the district, resulting in notable changes to street dynamics. The challenging weather has led to fewer unhoused individuals and less disorderly behavior on the streets. However, those who remain have demonstrated increased contentiousness towards our team. Despite individuals seeking shelter elsewhere to avoid the elements, incidents of property damage and security threats have escalated this month.

In response to these challenges, we have maintained a commitment to professional engagement and service. This includes offering referrals to homeless shelters and other city. Our Legion officers remain confident in our ability to assist those in need and contribute to the safety of our community by ensuring a secure environment for everyone in the Union Square district.

## **Monthly Highlight:**

On February 26th, at approximately 2:16 pm, Legion Site Supervisor Stone, while conducting foot patrol, observed a garbage can ablaze at the corner of Taylor and Geary Street. Without delay, Supervisor Stone promptly notified both Union Square Base and 911 to request dispatch of the San Francisco Fire Department (SFFD). SFFD personnel arrived swiftly at 2:20 pm and successfully extinguished the fire.

Later, at 3:39 pm, Legion personnel encountered a white male in his late 20s, sporting pink, blond, and green hair, as he turned the corner of Post and Mason streets. Legion personnel initiated the escort of the individual who had begun to establish himself adjacent to a building. During this relocation process, Supervisor Stone, along with Security Officer Mirzai, observed smoke emanating from a nearby garbage bin. Upon investigation, Supervisor Stone witnessed a passing unhoused person extracting a bundle of burning papers from the bin. Acting swiftly, Supervisor Stone extinguished the fire and promptly notified Union Square Base of the incident.

Supervisor Stone proceeded to report the suspected arsonist to the SFPD, Union Square Command, was situated at Post Street between Powell and Stockton. Regrettably, despite diligent efforts, there was insufficient evidence to pursue an arrest at the time of the detainment.

Legion Corporation | 5150 N. Sixth Street, Suite 173, Fresno, CA 93710 | 800.228.3579  
www.legioncorporation.com | PPO: 17142







| 2024                                 | January     | February    |
|--------------------------------------|-------------|-------------|
| Aggressive Panhandling               | 14          | 17          |
| Assault                              | 3           | 1           |
| Burglary                             | 0           | 0           |
| DUI                                  | 0           | 0           |
| Human Trafficking                    | 0           | 0           |
| Illegal Dumping                      | 4           | 17          |
| Indecent Exposure                    | 28          | 28          |
| Mentally Disturbed                   | 155         | 121         |
| Narcotic Use                         | 379         | 256         |
| Noise Violation/Disturbing the Peace | 49          | 47          |
| Open Container                       | 24          | 18          |
| Property Damage                      | 2           | 10          |
| Public Intoxication                  | 43          | 46          |
| Selling w/o Permit                   | 0           | 4           |
| Shoplifting                          | 8           | 1           |
| Sit/Lie Violation                    | 731         | 570         |
| Theft                                | 0           | 1           |
| Threats                              | 2           | 6           |
| Traffic or Parking Violations        | 7           | 15          |
| Trespassing                          | 615         | 587         |
| Vandalism                            | 8           | 7           |
| Miscellaneous (Passing Calls)        | 2058        | 2143        |
| Dispatches                           | 806         | 520         |
| Hospitality Encounters               | 325         | 248         |
| <b>Totals</b>                        | <b>5261</b> | <b>4663</b> |