

# Operations Report

August 2024



## News & Updates

### Union Square Alliance Hosts an Appreciation Lunch for SFPD Officers, Block By Block Ambassadors and Legion Guards



On August 29th, Union Square Alliance hosted a heartfelt Appreciation Lunch honoring the dedicated “boots on the ground” teams who work tirelessly to keep the district clean and safe. These are the individuals who ensure that Union Square remains a welcoming and vibrant area for locals and visitors alike.

The event was a gesture of gratitude for these now essential workers whose daily efforts often go unseen but are vital to the community’s well-being. They clean the streets, ensure safety, and maintain the infrastructure that helps keep Union Square running smoothly.

Attendees enjoyed tacos and burritos from El Tonavense Food Truck, where leaders from the Union Square Alliance took a moment to publicly recognize the team’s hard work and dedication. The appreciation went beyond just words, with team members receiving tokens of recognition and personal thanks.

Events like these serve as a reminder of the critical roles that these teams play in making Union Square a safer, cleaner, and more enjoyable place for everyone. Their contributions are key to maintaining the heart of one of the city’s most iconic areas.

# Statistics

Category	March	April	May	June	July	Aug	Total
Directions	940	924	786	1,338	1,201	1254	<b>5,189</b>
Drunk & Disorderly	108	66	31	47	57	74	<b>383</b>
Graffiti Abated	675	765	840	910	1,039	909	<b>5,138</b>
Hazardous Waste Clean-Up (human)	416	501	432	44	336	681	<b>2,410</b>
Illegal vending - Observed	17	19	18	13	13	7	<b>87</b>
Litter/Debris/Leaf Number of Bags	520	733	705	680	565	561	<b>3,764</b>
Litter/Debris/Leaf Weight in Pound Number of Bags	13,000	18,325	17,625	17,000	14,125	14,025	<b>80,075</b>
Mentally Disturbed	143	144	159	104	77	56	<b>683</b>
Noise Complaints	53	57	24	32	34	21	<b>221</b>
Overflowing Trashcans	208	286	294	253	202	243	<b>1,486</b>
Panhandling - Aggressive	54	78	71	35	62	66	<b>366</b>
Safety Escorts	15	4	7	4	9	28	<b>67</b>
Safety Hazards - Needles	129	239	177	130	144	179	<b>998</b>
Scrub Requests	274	377	453	430	331	688	<b>2,553</b>
Sit/Lie/Sleep - Comply	140	175	138	221	195	124	<b>993</b>
Sit/Lie/Sleep - Non Comply	208	136	174	74	176	174	<b>942</b>
Sweep Requests	6,315	1,882	2,265	2,424	2,317	2,833	<b>18,036</b>
Trespass/25 MPC	145	92	117	128	234	190	<b>906</b>

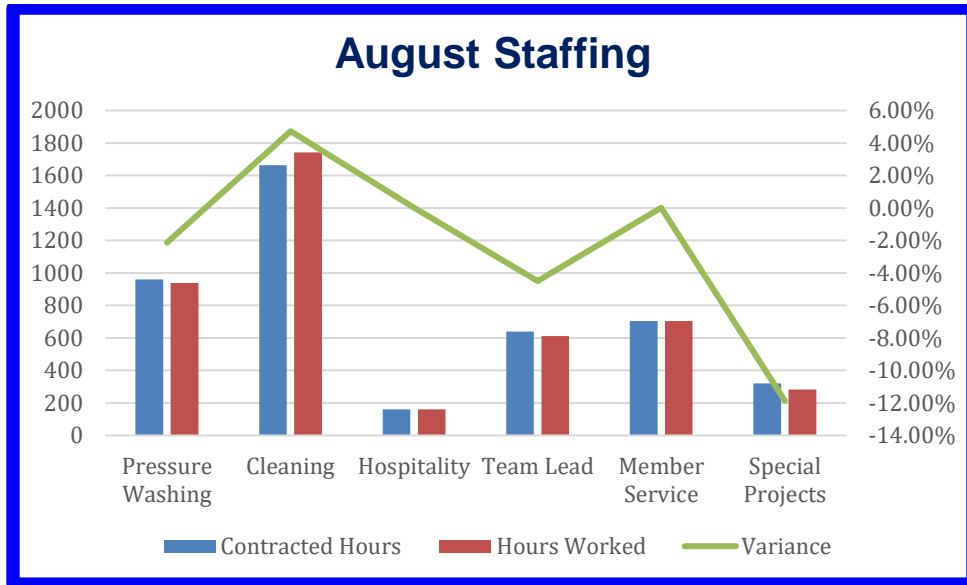
## Previous 6 Months Requests for Video Footage

	March	April	May	June	July	Aug
Footage Requests	30	25	33	32	33	32
SFPD Only	27	17	28	26	28	19
External Requests	3	8	5	5	5	13
Internal Requests	0	0	1	1	0	0
Avg. Cameras Per Request (complexity)	6.1	5.3	7.8	9	7.8	6

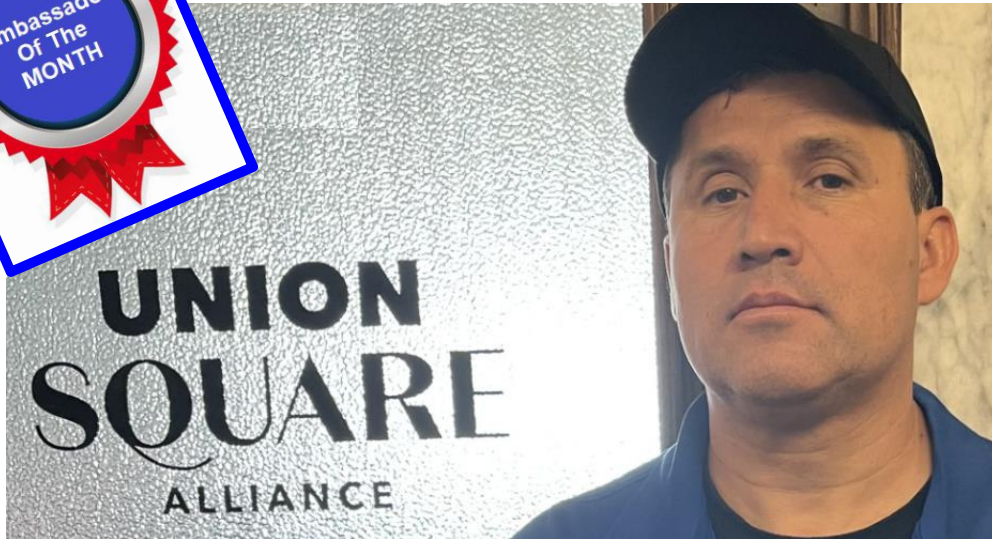
<b>August 10b Officer Statistics</b>	
<b>Title</b>	<b>Total Number</b>
Aggressive Panhandling	19
Assaults	0
Burglary	0
DUI	2
Indecent Exposure	14
Mentally Disturbed	28
Narcotics	13
Noise Violations/Disturbing the Peace	11
Open Container	17
Property Damage	0
Public Intoxication	10
Selling W/O Permit	0
Shop Lifting	31
Sit/Lie Violations	98
Theft	0
Threats	1
Traffic/Parking Violations	46
Trespassing	12
Vandalism	1
Warrants	0
<b>Total Engagements</b>	<b>303</b>

# Staffing

<b>Aug-24</b>	<b>Contracted Hours</b>	<b>Hours Worked</b>	<b>Variance</b>
Pressure Washing	960	939.47	-2.14%
Cleaning	1,664	1,742.63	4.73%
Hospitality	160	160.03	0.02%
Team Lead	640	611.17	-4.50%
Member Service	704	704.06	0.01%
Special Projects	320	282.040	-11.86%
<b>Total</b>	<b>4448</b>	<b>4439.40</b>	<b>-0.19%</b>



## August Ambassador of the Month Moises Rivas



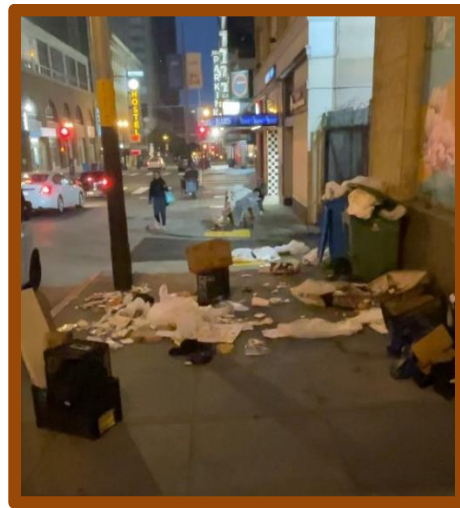
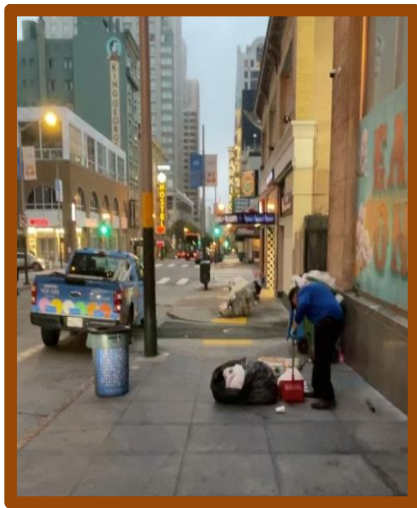
Mr. Rivas starts his day bright and early at 4:00 a.m., immediately hopping into the new Smartwind to make a positive impact across the district. The Smartwind, a complex and impressive sweeper, becomes even more extraordinary with Mr. Rivas at the controls.

Moises has mastered this challenging piece of equipment, which many ambassadors across the country are hesitant to operate. Pictured outside of It's Sugar on Market St., Moise's expertise with the Smartwind's intricate steering and balancing system has made it an invaluable tool in maintaining cleanliness in the district's busiest areas.

Always upbeat, polite, and exceptionally hardworking, Mr. Rivas is a true asset to our team. We are deeply grateful for his dedication and the positivity he brings every day.



# Before and After Photos





August saw an increase in both dispatched calls for service and Self-Initiated take-ons. It is difficult to accurately ascertain why there are changes in the frequency of various types of Calls for service or Self-initiated contacts. We do however, see a drop in Trespassing and Sit-Lie Violations which allows the team to spend more time addressing Narcotics and Aggressive Panhandling incidents.

As mentioned in July's report we began a targeted Passing Call program in the middle of the month and we look forward to providing that data on September's report.





2024	May	June	July	August
Dispatches	476	480	389	451
Aggressive Panhandling	53	18	18	52
Assault	2	5	1	2
Burglary	0	5	0	1
DUI	0	0	0	0
Human Trafficking	3	1	0	0
Illegal Dumping	16	15	11	0
Indecent Exposure	61	51	8	3
Mentally Disturbed	165	180	98	41
Narcotic Use	257	227	75	225
Noise Violation / Disturbing the Peace	71	48	16	16
Open Container	21	12	14	0
Property Damage	17	2	8	1
Public Intoxication	52	92	23	21
Selling w/o Permit	1	1	0	0
Shoplifting	13	4	1	0
Sit/Lie Violation	312	149	176	140
Theft	1	5	4	1
Threats	19	15	17	2
Traffic or Parking Violation	4	5	0	0
Trespassing	153	239	179	93
Vandalism	7	14	4	0
Miscellaneous (Passing Calls)	1874	1300	1490	1787
Hospitality Encounters	320	367	213	165
Totals:	3898	3235		3001