



Services and Public Safety Committee Meeting

November 14, 2023, 9:30am – 10:30am

Hybrid Meeting (via Zoom and at 291 Geary Street, Suite 200)

MINUTES

The following attendees were present: Don Thomas (Donatello Building), Ricky Soares (Legion), Tammy Brock (Lids), Wes Tyler, Joe Garrity, Domenique (DPW), and Maxine Papadakis.

The following staff members were present: Ben Horne (CFO), Ken Rich (COO), Lance Goree (Operations Manager, Block by Block), Melanie Medina (Executive Assistant), and Caitlin Keller (Intern).

1. Welcome, Introductions & Brief Announcements

- a) Don Thomas called the meeting to order at 9:31am.
- b) Brief Overview of the Agenda/Key Points

2. Public Comments

Don asked for public comment. Hearing none, the committee proceeded with the agenda.

3. Action to approve committee meeting minutes.

- a) Services and Public Safety meeting minutes from 9/26/23.

Action: As moved by Don Thomas and seconded by Wes Tyler, the committee unanimously approved the meeting minutes from 9/25/23 as presented.

4. Committee Updates

- a) APEC
The committee discussed the ongoing APEC conference, discussing the decreased activity in the Square and the absence of the Cable Car. There are multiple protests planned in the Square this week and the Alliance will send an alert if necessary.
- b) Member Services Organizational Transition
Ben updated the committee on the Member Services team's transition to being managed by Block by Block. Lance is now serving as the Operations Manager for Block by Block.
- c) Union Square Plaza and Big Belly's
Lance discussed the state of operations in Union Square Plaza including goals for more coordination with Men at Work in the park and an increase in necessary



cleaning with the opening of the Miller & Lux Provisions cafes. Ben updated the committee on Bigbelly operations, including a Bigbelly arson incidents a few weeks ago, instances of locks breaking, and cans not being locked by Recology when the trash is emptied. Ben will be discussing with the new Director of Services and connecting with Recology to discuss the Bigbelly program amidst these and other challenges.

d) Hallidie Plaza Improvements

Improvements to Hallidie Plaza are currently in progress including newly installed Holiday snowflakes and a new mural in the tunnel. The Alliance is still discussing improvements funded by Hudson Pacific including new furniture and branding for the area.

e) Derby Alley

Don Thomas brought Derby Alley to the attention of the committee, speaking to the number of complaints the alley has received and a desire to work with DPW to maintain the alley by managing garbage, encampments, the alley's gate, and graffiti. This is not a BID-assessed Street so Alliance funding cannot be used. Domenique from DPW spoke on her new role with DPW, her experience with the Alley, and her desire to meet with someone in the next 1-2 weeks to work together on this, possibly in a meeting of all parties involved in Derby Alley.

5. **September/October 2023 Operations Reports**

a) Lance Goree, Operations Manager, Block by Block

Lance Goree summarized the operations report from Block by Block for September and October. Updates included the return of the Holidays to Union Square and the end of the Bloom initiative. Block by Block ended September with a -5.24% variance and October with a -7.55% variance. Lance noted an increase in 914s in September and October.

b) Ricky Soares, Manager, Legion Corporation

Ricky Soares provided updates on Legion's work within the Square. He noted that Legion will increase patrol of Derby Alley in response to earlier discussion. He highlighted an instance of Legion security guards breaking up a fight and de-escalating a situation in Harlan Alley.

6. **Discussion and action to approve master services agreement with Block by Block for services starting November 1 including additional pressure washing under grant from the Chris Larsen Donor Advised Fund, for recommendation to the Board of Directors.**

Ben introduced the master services agreement with Block by Block with a price comparison with the new and previous contract. The contract draft and budget amounts were approved at the September Board meeting; however, the revised grant includes an Amendment to include pressure washing services funded by the Chris Larsen grant for Hallidie, Market Street, and the unit block of Powell. Ben presented the proposal provided to committee



members to provide 3.5x a week (on top of the standard weekly BID services) pressure washing (112 hours/week) at a rate of \$290,000 for 2 years.

Action: As moved by Don Thomas and seconded by Maxine Papadakis, the committee unanimously approved the additional agreement with Block by Block for services starting November 1 including additional pressure washing under grant from the Chris Larsen Donor Advised Fund, for recommendation to the Board of Directors.

7. Discussion and action to approve Legion contract amendment for additional security at Winter Walk, for recommendation to the Board of Directors.

Ben introduced a schedule for Legion security patrol at Winter Walk, an Amendment to the current Alliance contract with Legion. This contract provides 2 guards and a supervisor from 6am-10:30pm in two shifts and 4 guards from 10pm to 6:30am from December 11-28. This contract assumes 100% staffing, but it is more likely shifts will be 90% filled. The committee asked questions concerning Legion's role during the Winter Walk.

Action: As moved by Don Thomas and seconded by Wes Tyler, the committee unanimously approved the Legion contract amendment for additional security at Winter Walk, for recommendation to the Board of Directors.

8. Block by Block bonus discussion and action to approve bonuses, for recommendation to the Board of Directors.

Ben introduced the Block-by-Block bonus structure for 2023 that provides an extra \$3 per hour for regular hours worked and \$10 per month for Months of Service (from Nov 2022 – Oct 2023) with Operations Supervisors receiving an additional \$1,500 bonus. The total budget for this is \$40,000 (for both Legion and Block by Block). Legion had not presented their bonus structure yet.

Action: As moved by Don Thomas and seconded by Maxine Papadakis, the committee unanimously approved the 2023 bonus plan for Block by Block, for recommendation to the Board of Directors.

9. Upcoming Events and Meetings:

- a) Board of Directors Meeting- November 16th at 9am

The committee discussed a potential move to a Zoom meeting in the unlikely event the Mayor calls a state of emergency because of APEC-related disruptions. Ben agreed to check the rules and see what was possible (other than cancelling the meeting).

- b) Union Square Foundation Holiday Fundraiser – December 6, 2023



c) Winter Walk- December 15 - December 24

10. Adjourn - 10:30