



CLEAN AND SAFE SERVICES REPORT

June 2026



OVERVIEW OF SERVICES

The Union Square Alliance is a Business Improvement District (BID) committed to keeping the Union Square district clean, safe, and welcoming through services such as street cleaning, hospitality ambassadors, visitor assistance, and coordinated public safety efforts. As one of San Francisco's premier destinations, Union Square attracts millions of visitors each year with its world-class shopping, dining, historic hotels, cultural attractions, and year-round events, while its proximity to the Moscone Center makes it a key destination for tourism, conventions, and entertainment.

Make a Request!

Our Clean & Safe Ambassadors respond to requests from 6am-10pm,
7 days a week, 365 days a year.

Member Services: 415-781-4456

Email: cleanandsafe@unionsquarealliance.com
video.request@unionsquarealliance.com

Stay Connected!

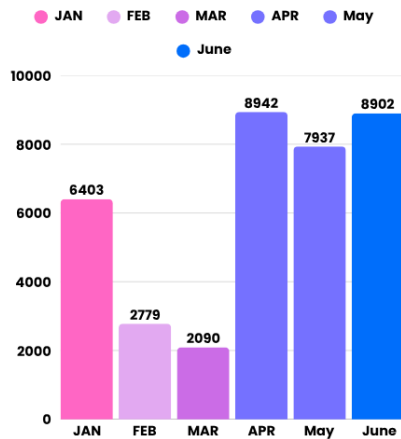
Follow @unionsquaresf on
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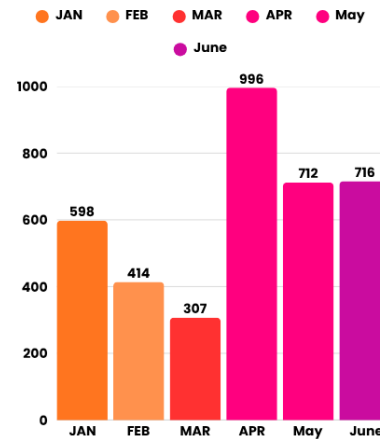
@UNIONSQUARESF

CLEANING KEY METRICS

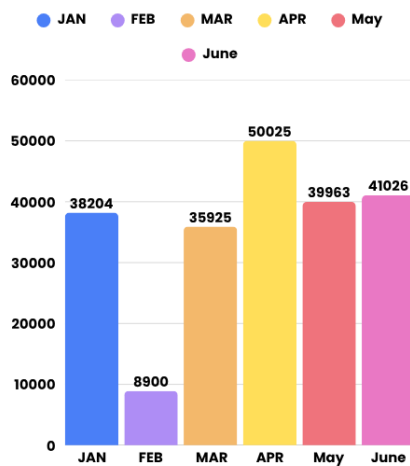
SWEEP REQUEST



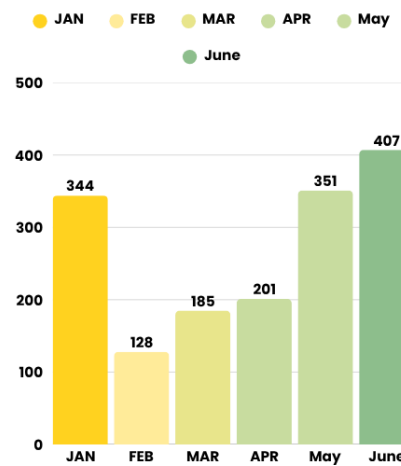
GRAFITTI REMOVAL

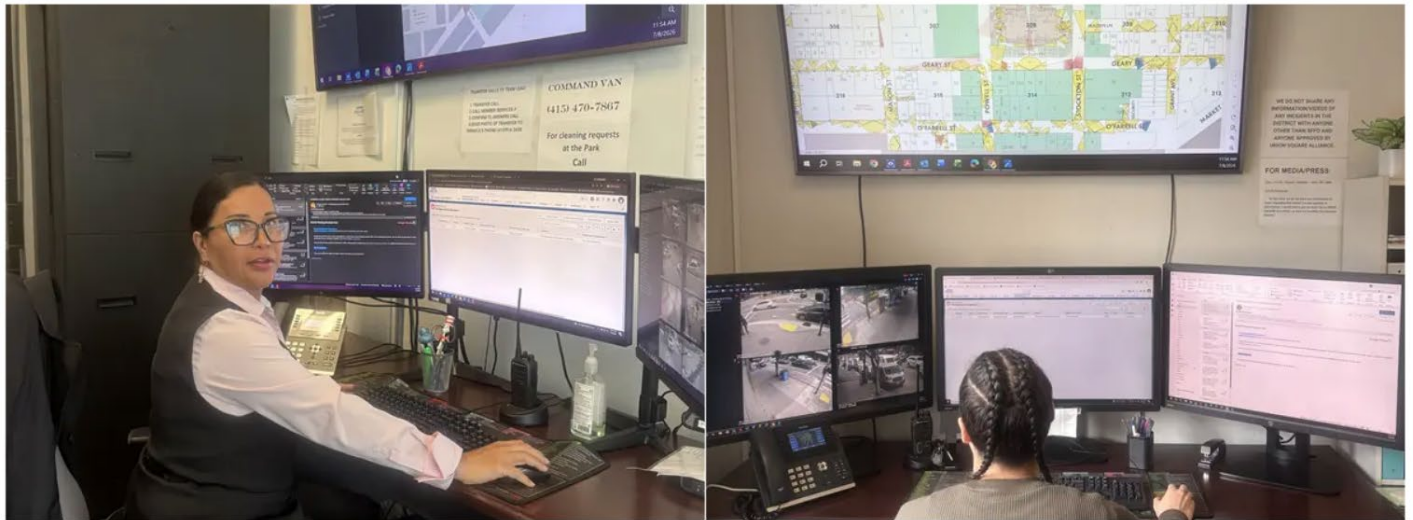


WASTE REMOVAL in LBS



OVERFLOWING TRASH CANS





Member Services

The Member Services Dispatch Center monitors over 500 public realm security camera views to support crime prevention, public safety, and rapid incident response throughout the Union Square district.

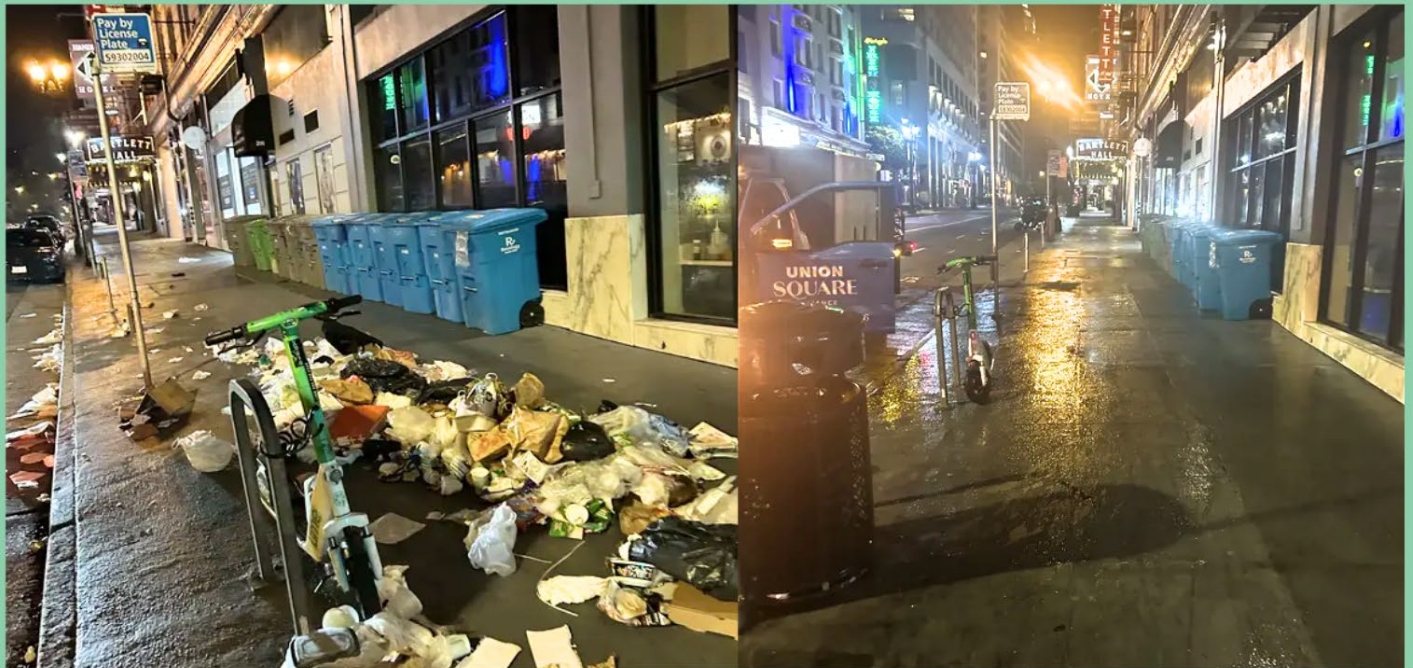
Category	Jan '26	Feb '26	Mar '26	April '26	May '26	June '26
Footage Request	12	12	23	21	8	12
SFPD Requests	9	5	11	17	4	4
Avg Cameras Used	5	6	8.5	9.4	5.25	7

Category	Jan '25	Feb '25	Mar '25	April '25	May '25	June '25
Footage Request	23	16	18	21	18	13
SFPD Requests	13	9	14	17	14	5
Avg Cameras Used	9.8	3.4	9.4	13.16	9.4	5.36

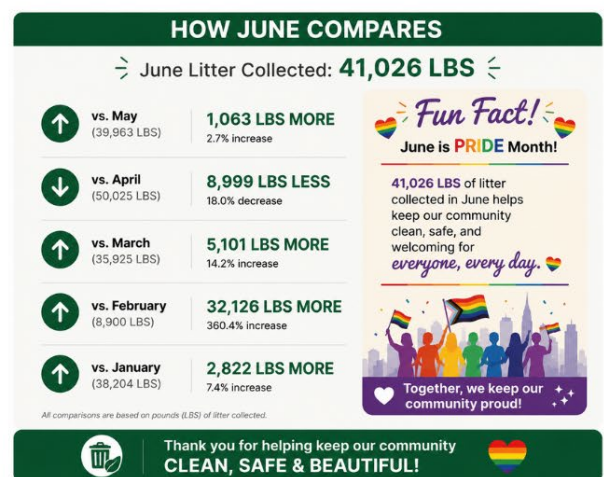
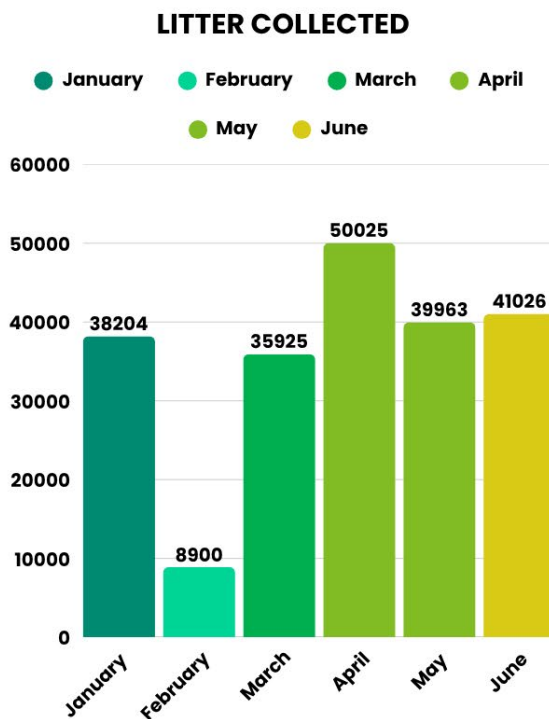
CLEAN STATISTICS: QUALITY OF LIFE

STATISTIC	Jan '26	Feb '26	March '26	April '26	May '26	June '26
Drunk & Disorderly	7	5	1	16	4	20
Illegal vending - Observed	0	3	1	1	0	1
Mentally Disturbed	8	42	6	11	27	29
Noise Complaints	0	0	1	4	1	1
Panhandling - Aggressive	8	1	2	3	33	31
Safety Escorts	0	2	4	1	1	2
Sit/Lie/Sleep - Comply	19	110	31	62	42	36
Sit/Lie/Sleep - Non-Comply	26	61	31	29	88	72
Hospitality Interactions	81	669	85	41	61	53

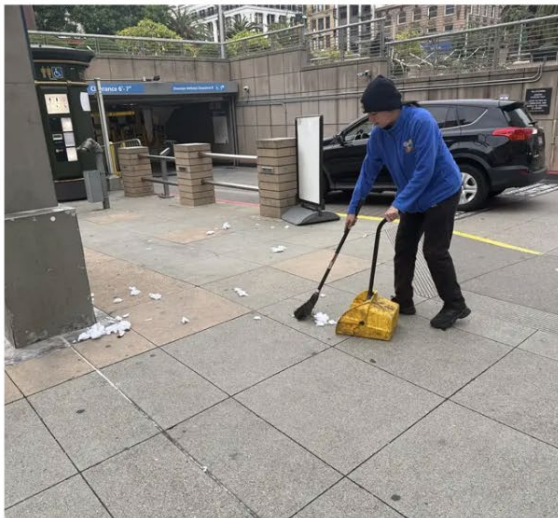
Category	Jan '25	Feb '25	Mar '25	April '25	May '25	June '25
Drunk & Disorderly	3	0	0	0	0	0
Illegal vending - Observed	0	0	0	0	0	0
Mentally Disturbed	32	30	30	41	20	31
Noise Complaints	0	0	0	0	0	0
Panhandling - Aggressive	2	2	5	0	2	0
Safety Escorts	33	1	2	1	4	3
Sit/Lie/Sleep - Comply	38	36	32	58	34	30
Sit/Lie/Sleep - Non-Comply	37	34	34	62	42	40



Litter Collected (LBS)



BEFORE & AFTER



DEPLOYMENT DETAILS

Jun 2026	Contracted Hours	Hours Worked
Pressure Washing	1400	1170
Cleaning	2200	1642
Team Lead	800	663
Member Services	860	510
Hospitality	160	0
Special Projects	200	199
Total	5620	4184

TERMS DEFINED

SAFETY & HOSPITALITY

- Emergency Calls to 911:
 - Records each time a call is made to 911 (this can include calls to SFFD)
- Non-Emergency Calls to SFPD:
 - Records each time a call is made to SFPD non-emergency
- Requests to 311:
 - Each time an issued is reported to 311 (ex. broken bus shelter, broken curb/sidewalk)
- Drug Activity:
 - Each time a team member witnesses illegal drug activity .
- Hotspot Check:
 - Each time a designated "Safety Hot Spot" is patrolled
- Naloxone Administered:
 - Each time Naloxone/Narcan in administered
- Panhandling:
 - Every time a team member witnesses and engages with a person panhandling.
- Business Contact:
 - Checking in with businesses, introducing businesses to YBP clean and safe services and providing dispatch information
- Hospitality Contact:
 - Interactions with the public, directions, recommendations, general assistance, escorts
- Wellness Check:
 - Each time a team member provides a welfare check to an individual

CLEANING

- Biohazard Cleanup:
 - Clean-up of feces, urine, or vomit
- Broken Glass:
 - Clean-up of broken glass
- Emptied Trashcans:
 - Every time a trashcan is emptied
- Needle Removal:
 - Clean-up of needles (each needle counted)
- Graffiti Removal:
 - Clean-up of graffiti (large and small)
- Regular Pressure Washing:
 - Regular scheduled block face pressure wash completed
- Spot Pressure Washing:
 - Use of Hydroshot or any extra or spot pressure washing activity
- Sticker/Flyer/Poster Removal:
 - Removal of a flyer, sticker or poster
- Sweeps:
 - Every time a block face is swept from corner to corner
- Other:
 - includes all other cleaning categories such as Big belly Cleaned, Ashtray Emptied, Landscaping/Weeding, Dog Park Check

STATUS UPDATE

June activity in the Union Square district reflected another vibrant month of events, tourism, and business activity. The district experienced strong pedestrian traffic driven by Pride Month celebrations, multiple conferences and conventions at the Moscone Center, film productions, and Ariana Grande's merchandise release, which attracted fans and visitors to the neighborhood. These events contributed to increased foot traffic and reinforced Union Square's role as one of San Francisco's premier destinations for shopping, entertainment, and cultural experiences.

Throughout the month, the Union Square Alliance Ambassador teams maintained a highly visible presence, providing hospitality services, wayfinding assistance, and proactive litter abatement to support businesses, visitors, and the local community. Safety Ambassadors and partner agencies remained actively engaged to promote a clean, safe, and welcoming environment during periods of increased activity. June operations remained focused on enhancing the visitor experience, maintaining clean and accessible public spaces, and supporting the continued economic vitality of Union Square through exceptional service and operational excellence.

LOOKING AHEAD

Conferences Next Month

AI Engineer World's Fair 2026

Software 3.0, LLC

Jun 30, 2026 - Jul 2, 2026

Venue Type: Moscone Center

Pokémon World Championships 2026

The Pinnacle of Pokémon Competition

[IN-PERSON](#) | August 28–30, 2026 | Moscone Center | San Francisco, CA USA

AMD Advancing AI

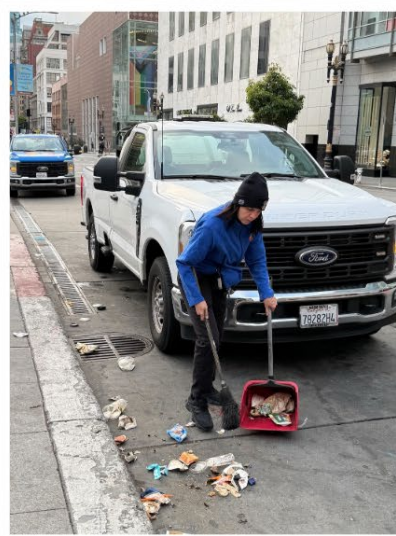
Build What's Next at Advancing AI 2026

[IN-PERSON](#) | July 22-23 | Moscone Center | San Francisco, CA USA

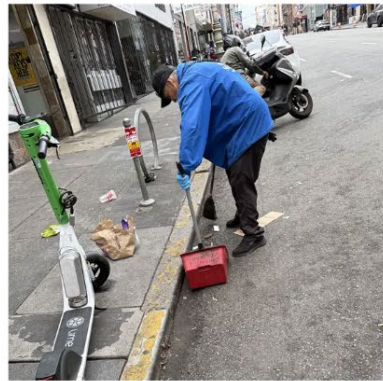
Salesforce Dreamforce 2026

The World's Leading CRM and Enterprise Innovation Conference

[IN-PERSON & DIGITAL](#) | September 15–17 | San Francisco & Salesforce+



AMBASSADOR



HIGHLIGHTS

