



Services and Public Safety Committee Meeting

Tuesday, May 26, 2026

9:00am–10:30am

Hybrid Meeting via Zoom and In-Person at 291 Geary Street, Suite 200

Minutes

In attendance: Don Thomas (Club Donatello), Maxine Papadakis (Resident), Captain Steve Jonas (SFPD), Thomas Ly (SFPD), Lieutenant Will Elieff (SFPD), Curtis Wong (SFPD), Steven Suen (Biscuit & Blues), Miracle Matau (Block by Block), Jackson Alcantra (Legion), Peter Hart (Hilton Hotels), Ebony Horace (Cushman Wakefield), David Murillo (Cushman Wakefield), Curtis Wong (Safe City Connect), Steven Gil (CBRE), Jennifer Marino (Safe City Connect), Allen Christensen, Andrey Lockman, jzapata, and Tammy Brock (Property Owner).

Staff: Daniela Vasile (COO), Ben Horne (CFO), JaLil Turner (Director of Services), Ben Horne (CFO), and Melanie Medina (Executive Assistant).

1. Welcome & introductions

Don Thomas called the meeting to order at 9:02 a.m.

2. Public Comment

Don asked the committee for public comment. Hearing none, he moved forward with the meeting.

3. ACTION to Approve Committee Meeting Minutes

Don directed the Committee to review the March 2026 Services Committee meeting minutes sent out in advance. He encouraged the committee to consistently share with their staff members so that they may all be updated about the community.

Action: The Committee unanimously approved the March 2026 Services Committee meeting minutes, as motioned by Maxine Papadakis and seconded by Allen Christensen.

4. Committee Updates

a. District360 updates

Daniela Vasile and JaLil Turner reported that the Ambassador Route Tracking (ART) system is now live and fully operational. The system provides live location visibility and the ability to track individual ambassador routes throughout the district. Supervisors can filter by ambassador to review specific paths and activity, as well as filter at the parcel level to confirm expected coverage based on the management plan. Reporting tools help distinguish activity across cleaning, safety, and security teams, and idle or inactive alerts are automatically emailed to supervisors to support streamlined remote oversight.

b. Trash Can Pilot



JaLil reminded the committee that the district's trash can pilot program launched on April 1, introducing MetroSTOR and SecurrCan receptacles to evaluate alternatives to the existing Bigbelly units. He explained that the pilot is intended to identify a more cost-effective and durable solution that reduces maintenance needs, improves security, minimizes vandalism and arson risks, and enhances graffiti removal. JaLil shared images of all three trash can models and encouraged committee members to use the MetroSTOR and SecurrCan pilot cans and complete the survey to provide feedback. He also reviewed the advantages and disadvantages of each option:

MetroSTOR

- **Pros:** Dedicated key system, reinforced steel construction, branding opportunities, and anti-graffiti coating.
- **Cons:** Requires multiple dedicated keys for Recology collection staff, must be emptied several times per day, and is not compatible with existing Recology-issued locks.

SecurrCan

- **Pros:** Already in use by other districts, ADA compliant, rodent- and animal-resistant, anti-graffiti coating, compatible with Recology keys, durable metal construction, and branding opportunities.
- **Cons:** Recology provides the locks, but only up to six locks are available per month.

Both alternatives are comparable, with each receptacle estimated at approximately \$3,000 per unit, representing a total investment of approximately \$140,000 should the Alliance move forward with a district-wide replacement program.

c. Strategic Plan

Daniela provided an update on the Strategic Plan, noting that the planning process is ongoing. She shared that the Alliance's consultants, Uncommon Bridges, are convening a series of work groups for each programmatic area to gather additional input from Alliance staff and community stakeholders. The feedback collected through these sessions will help inform and refine the final Strategic Plan.

5. SFPD Updates

a. Lt. Elieff (Central Station)

Lt. Elieff introduced himself to the committee as the new Lieutenant assigned to the Union Square district. He shared that former Union Square Lieutenant Dean Hall has been promoted to Captain and now oversees the Drug Market Agency Coordination Center (DMACC). Lt. Elieff also discussed a recent overnight burglary incident and encouraged committee members to contact the SFPD Command Van directly in similar situations, rather than calling 911 or Member Services, to help facilitate a quicker on-site response. He invited feedback from the committee on this approach, and no objections were raised. Lastly, Lt. Elieff provided an update on the Union Square drone program, noting that it is expected to launch this summer and is currently in the final stages of the administrative and approval process.

b. Captain Matt Sullivan (Tenderloin)

No updates were given.



- c. Sgt. Michael Cota (SFPD Ambassadors)
No updates were given.
- d. Sgt. Thomas Ly (ORC Task Force)
Sergeant Thomas Ly reported that mob rush style retail theft incidents have continued to decline. He shared that the coordinated hybrid blitz operations conducted in Union Square have been effective in reducing organized retail theft and have contributed to the downward trend in these types of crimes.
- e. Real-Time Investigation Center Update
Captain Steve Jonas reported that the Real-Time Investigation Center (RTIC) is continuing its citywide rollout. He reiterated Lt. Elieff's update that the Union Square drone program is nearing launch and is currently progressing through the final administrative approval process. He also recognized Stephen Brett, owner of the Union Square Building, for his patience and partnership throughout the implementation process, noting that the building will serve as the docking location for the Union Square drone. Captain Jonas then shared several demonstration videos illustrating how drone technology can assist officers by locating and tracking suspects during active incidents.
- f. District Drone Program
Updates given in agenda item 5e.

6. Hospitality Zone RFP 230 Update

- a. March and April Reports
Safety Ambassador activity remained consistent in March and April, with staffing maintained at four AM and four PM Ambassadors. March highlights included 63 biohazard removals, 28 graffiti removals, 2,172 welfare checks, 13 emergency calls, and 179 business safety contacts. In April, hot spot checks increased to 176, welfare checks remained the highest-volume service with 1,950 conducted, and biohazard removals totaled 62. Operational updates included continued Market Street Corridor deployment, enhanced collaboration, pilot strategies for early morning encampment response, and ongoing training.
- b. Staffing, Schedule & Deployment.
Updates were given in the previous agenda item.

7. March and April 2026 Operations Reports and updates

- a. Miracle Matau, Operations Manager, Block by Block
The committee reviewed the March and April 2026 Operations Report. March trends included increased sweep requests, overflowing trashcan reports, and litter collection, while graffiti abatement and other cleanup services declined. Quality-of-life data showed increased sit/lie/sleep non-compliance and hospitality interactions, with a decrease in mentally disturbed incidents. April continued with similar trends, with declines in several service requests and more than 50,000 pounds of litter and debris collected.



b. Jackson Alcantra, Security Manager, Legion Corporation

Jackson reported strong activity in March and April, maintaining a visible presence across the district with a focus on public safety, hospitality, and quality-of-life concerns. March included 702 dispatch calls, 975 self-initiated activities, and 490 hospitality interactions, while April included 695 dispatch calls, 998 self-initiated activities, and 501 hospitality encounters. Officers supported major events such as the Chinese New Year Parade and Tulip Day, addressed sit/lie violations and other quality-of-life issues, and successfully resolved several incidents through de-escalation, including a March trespassing disturbance and April fire and disturbance responses.

8. Services RFP

At this point in the meeting, Miracle and Jackson recused themselves from the meeting. Daniela informed the committee that Block by Block has decided to terminate its contract with the Alliance. The two parties are currently negotiating an extension to allow services to continue through the end of September, providing the Alliance time to complete an RFP process, secure Board approval for a new vendor, and begin onboarding. The RFP has been released, and a district walkthrough has been completed with potential vendors, with the goal of selecting a new provider by the end of June. During discussion, Ben Horne and Daniela Vasile noted that the decision to terminate was attributed to administrative challenges.

a. HEART Safety Ambassador Amendment

b. DDC Grant for continuation of Safety Ambassador Program

9. Security Camera program updates – AVS

a. Recent/current camera projects

Daniela reminded the committee that in February, the Alliance received a \$2 million grant from the DDC to replace aging cameras and install new units throughout the district. To date, the Alliance has completed 18 site assessments, received 16 recommendations and quotes, completed 8 camera installations and upgrades, and has 3 additional installations and 2 site visits scheduled.

10. Upcoming Events and Meetings

- a. 1st Annual Alliance Board of Directors Meeting – May 28, 2026, 9am (Taj Campton)
- b. Next Services Committee – July 21, 2026

11. Adjourned: 10:40 AM